

indata project

# Alternative Financing Program (AFP)

#### **Alternative Financing Program (AFP)**

**What:** The Alternative Financing Program is a financial loan backed by Easterseals Crossroads for a person who needs assistive technology. All assistive technology is available for loans. Examples include, but are not limited to: mobility aids, Braille equipment, hearing aids, augmentative communication devices, computers, environmental control units, home or automobile modifications and accessible vehicles. Loans are currently limited to a minimum of \$500 and a maximum of \$35,000.

**Who:** This program is for individuals that are residents of Indiana and have a documented disability who need assistive technology and who otherwise could not obtain a financial loan.

**Where:** Easterseals Crossroads of Indianapolis, Indiana has partnered with STAR Financial Bank to offer a low-interest loan.

**Why:** The INDATA Project has state and federal requirements to provide a loan assistance program. We believe that everyone should have access to assistive technology if it is needed and therefore INDATA and Easterseals Crossroads have made this partnership to facilitate low-interest loans.

**How:** Interested individuals may obtain an AFP application from the INDATA Project at Easterseals Crossroads by calling 888-466-1314 or by calling Nikol Prieto, Community Outreach Coordinator, at (317) 466-2013 Extension 2484. Currently, applications can be obtained by mail or electronically.

## **Qualifications:**

Individuals will first receive an application from the INDATA Project, which asks for:

- Documentation of disability (letter from a nurse, physician, case worker or certifying official).
- Intended use of the assistive technology that the loan would provide, including vendor information and anticipated cost.
- Questions regarding the individuals' acknowledgment of the loan relationship with STAR Financial, that the individual is required to repay the loan and that the loan is not a grant, gift or other type of funding source.

**Loan selection process: INDATA** will determine if an individual is qualified for the program by reviewing the loan application. If qualified, the individual must fill out a loan application from STAR Financial Bank.

# Assistive Technology — Alternative Financing Program Application



The INDATA Project Easterseals Crossroads 4740 Kingsway Drive, Indianapolis, IN 46205 317-466-2013 / 888-466-1314 tech@eastersealscrossroads.org

indata project

| Borrower Information |  |  |  |  |  |  |
|----------------------|--|--|--|--|--|--|
| Name:                |  |  |  |  |  |  |
| Address:             |  |  |  |  |  |  |
| City, State, Zip:    |  |  |  |  |  |  |
| Phone:               |  |  |  |  |  |  |
| Alt. Phone:          |  |  |  |  |  |  |
| Email:               |  |  |  |  |  |  |
| Age:                 |  |  |  |  |  |  |

## General Disability: Intended use of AT:

Vision Daily Living

Hearing Environmental Adaptation

Speech Vehicle

Learning, Cognitive, Modification/Transportation

Developmental Computers and Related

Mobility Recreation, Sports, Leisure

Other Other

#### **Required Documentation**

#### **Documentation of Disability is attached**

(Letter from physician, nurse, case worker or other certifying official)

In order to participate in the alternative financing program individuals must:

- 1. Reside in Indiana
- 2. Have a documented disability
- 3. Complete INDATA and lending institution's loan applications

| What type of equipment is to be purchased?  |  |
|---|--|
| What is anticipated cost of equipment?  |  |
| Anticipated vendor of equipment:  |  |
| Have extended warrantees, upgrades or other sources of on-going cost been considered?   |  |
| Why do you need this technology? How will it increase your independence?  |  |
| Have other possible funding sources been explored?  |  |
| Do you understand that this is a bank loan program, not a grant, gift, or other type of fund source? (Please write yes or no) |  |
| Do you understand that you will<br>be required to repay this loan?<br>(Please write yes or no)                                |  |
| Do you understand that you are entering into a bank loan relationship with STAR Financial? (Please write yes or no)           |  |



### **Acknowledgement of Receipt of Notice of Privacy Practices**

I have been offered, read or received a copy of Easterseals Crossroads

Notice of Privacy Practices. I understand and am aware of the health
information being released about me and further understand my rights
regarding my health information. I further understand that, if I have
additional questions or concerns, I may contact: **Privacy Officer Phone:** 

| Wade Wingler at 317.466.1000   |                               |
|--|-------------------------------|
| (Print) Name of Consumer:  |                               |
| Consumer's Signature:  |                               |
| Date:  |                               |
|  |                               |
| Staff Member:  |                               |
| Representative's Signature:  |                               |
| Date:  |                               |
| Refusal to Sign  |                               |
| Consumer has refused to sign this ackno  | wledgement; reason given was: |
| Staff Member:  | Date:                         |
| Main . 4740 Kingsway Drive . Indianapolis, IN 46205 . p/ 317.466.1000 South . 3215 East Thompson Road . Indianapolis, IN 46227 . p/ 317.782.88: Industrial Services . 8302 East 33 <sup>rd</sup> Street . Indianapolis, IN 46226 . p/ 317.88 assterseals crossroads or . crossroads industrial services or . |                               |

| ST   | AR   |            | f you intend to a                                      |         |                  |              |         |                 |                                 |             |               | Co-App                          | olicant <u>.</u> |             |       |
|--|--|------------|--|---------|------------------|--------------|---------|-----------------|---------------------------------|-------------|---------------|---------------------------------|------------------|-------------|-------|
| Bank   Insurance   I   |  |            | e Term<br>n Request \$ Rate                            |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| bank   msorance   n  | Tivale Advisory                                    | LUaii      | request > κate   |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| ) INDIVIDUAL O JOIN  | NT PURPOSE   |            |  |         |                  |              | _       |                 |                                 |             |               |                                 |                  |             | LEN   |
| plicants, please comple  | te the information b                               | elow       |  |         | BIRTH DATE       |              | Si      | OC. SEC. NO.    |                                 |             | P             | HONE NO.                        |                  |             |       |
| RRENT ADDRESS  |  |            |  |         |                  | CITY         |         |                 | STATE                           | ZIP         |               |                                 | YEARS T          | HERE        |       |
| EVIOUS ADDRESS (If less than 2 years)                          |  |            |  |         |                  | CITY         |         | :               | STATE                           | ZIP         |               |                                 | YEARS T          | HERE        |       |
| RRENT EMPLOYER OR SOURCE OF INCO                               | ME   |            | ADDRESS  |         |                  |              |         |                 |                                 |             | ١             | WORK PHONE                      |                  |             |       |
| SITION   |  |            | CDOSC WACES &  |         |                  | 0.1          | IOLID   | O WEEK (        | AMONTU                          | O 4NN       |               |                                 | YEARS THERE      |             |       |
| VIOUS EMPLOYER (If less than 2 years)                          |  |            | GROSS WAGES \$ O HOUR O WEEK O MONTH O ANNUAL  ADDRESS |         |                  |              |         |                 |                                 | YEARS THERE |               |                                 |                  |             |       |
| IAIL ADDRESS   |  |            | NEAREST RELATIVE                                       |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| ATIVE'S ADDRESS  |  |            |  |         |                  |              |         |                 | RELATIVE'S PHON                 | IE NO.      |               |                                 |                  |             |       |
|  |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| ·applicants, please con  | nplete the informat                                | ion bel    | <b>OW</b> (If co-applicant ha                          | as a se | parate residenc  | BIRTH DATE   |         |                 | ete a separate<br>SOC. SEC. NO. | credit ap   | olication     | 1.)                             | PHONE            | NO.         |       |
| RRENT EMPLOYER OR SOURCE OF INCO                               | ME   |            | ADDRESS  |         |                  |              |         |                 |                                 |             |               | WORK PHONE                      |                  |             |       |
| ITION  |  |            | choco  |         |                  |              | 10: :-  | O=::: 1         | 2 M2000                         | O           |               |                                 | YEARS            | THERE       |       |
| VIOUS EMPLOYER (If less than 2 years)                          |  |            | GROSS WAGES \$_ ADDRESS                                |         |                  | _            | iOUR    | → WEEK (        | НТИОМ С                         | → ANN       | UAL           |                                 | YEARS.           | THERE       |       |
| IAIL ADDRESS   |  |            | NEAREST RELATIVE                                       |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| ATIVE'S ADDRESS  |  |            |  |         |                  |              |         |                 | RELATIVE'S PHON                 | IE NO.      |               |                                 |                  |             |       |
|  |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| her sources of income  | (Alimony, child support, or                        | separate r | maintenance income r                                   | need n  | ot be revealed i | you do not v | wish to | have it consid  | dered as a basi                 | is for repa | ying thi      | s obligation.                   | )                |             |       |
|  |  |            |  |         |                  |              |         | :               | \$                              |             |               |                                 |                  |             |       |
|  |  |            |  |         |                  |              |         | :               | \$                              |             |               |                                 |                  |             |       |
| edit references - PLEASE                                       | LIST ALL ORLIGATIONS                               | LICE AN /  | ADDITIONAL SHEET                                       | r OE D  | ADED IE NIECE    | CARV DIA     | CE AN   | N "V" IN I A CT | T DOVIE TO E                    | DEDAID      |               | OCEEDS.                         |                  |             |       |
| CREDITOR   |  | USE AIN F  | ADDITIONAL SHEET                                       | OF P.   | ACCOUN           |              | CEAN    | MO. PYI         |                                 | DEPAID      |               | LANCE                           |                  | 'X" PAID BY | PROCI |
|  |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
|  |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
|  |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
|  |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
|  |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| <b>her assets -</b> PLEASE LIST C                              | OTHER ASSETS (I.E., 401k                           | , RENTAL   | .S, VEHICLES, STOC                                     | CK, ETC | 2.)              |              |         |                 |                                 |             |               |                                 | Value            | •           |       |
|  |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
|  |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| nk references - PLEASE I                                       | LIST THE INISTITUTION(S)                           | WHEDE )    | VOLUMAVE VOLUB DI                                      | EDCO    | NAI CHECKING     | : AND CAVI   | NGS /   | ACCOLINITS      |                                 |             | '             |                                 |                  |             |       |
| CHECKING ACCOUNT   | NAME OF INSTITUTION                                | VVIILIKL   | TOO HAVE TOOK FI                                       | LNSOI   | VAL CITECKING    | I AND SAVI   | INGS A  | 40001113        |                                 | 1           | BALANCE<br>\$ |                                 |                  |             |       |
| SAVINGS ACCOUNT  | NAME OF INSTITUTION                                |            |  |         |                  |              |         |                 |                                 | 1           | SALANCE<br>\$ |                                 |                  |             |       |
| SAVINGS ACCOUNT  |  |            |  |         |                  |              |         |                 |                                 |             | Ş             |                                 |                  |             |       |
| ME MORTGAGE HOLDER/LAN<br>RENT<br>OWN                          |  | MENT       | MORTG INTEREST RATE BALANCE                            |         | BALANCE OWED     | MARKET VALUE |         | E               | PURCHASE PRICE                  |             | D             | DATE & AMOUNT OF LAST APPRAISAL |                  |             |       |
| OTHER  | \$   |            |  |         |                  |              |         |                 |                                 |             |               |                                 | \$               |             | _     |
| ase sign below   |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| Are you a co-maker, endorse<br>Is any income listed in this se |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| We hereby certify that the deemed necessary to invest          |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| ught by such inquiries.  |  |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| our Opt-Out Right: If you wa<br>aring, that is, you may dire   |  |            |  |         |                  |              |         |                 |                                 |             | parties       | , you may                       | opt-ou           | of infor    | mati  |
| To opt-out now, place a  | n "X" in the box to the le                         | ft to opt  | out of information                                     |         |                  |              | ,       |                 |                                 |             | partie        | s (other th                     | an sha           | ing pern    | nitte |
| by law). This opt-out co<br>AR may not condition an ex         | overs applicant and any tension of credit to you o |            |  |         |                  |              |         |                 |                                 |             |               |                                 |                  |             |       |
| Your purchase of an insuran<br>Your agreement not to obta      | ce product or annuity fro                          | om the ba  | ank or any of its affi                                 |         |                  | from an un   | affilia | ited entity. Y  | ou are free                     | to purch    | ase an        | insurance                       | produ            | ct or ann   | uity  |
| from another source.<br>cknowledge that I am not re            | equired to purchase any                            | insurance  | e product from STA                                     | AR in c | onnection wit    | h my applic  | cation  | n for credit. I | have receive                    | ed this d   | isclosu       | re orally a                     | nd in v          | riting.     |       |
| signing below, I certify that I                                |  |            |  |         |                  |              |         |                 |                                 |             |               | •                               |                  | -           |       |
| PLICANT'S SIGNATURE  |  |            | , ,  |         |                  |              |         | -,              | DATE                            |             |               |                                 |                  |             |       |
| -APPLICANT'S SIGNATURE (if applicable                          | N  |            |  |         |                  |              |         |                 | DATE                            |             |               |                                 |                  |             |       |
| J I LICORT J SIGNATURE (IT applicable                          | -1   |            |  |         |                  |              |         |                 | DAIL                            |             |               |                                 |                  |             |       |

# For Bank Use Only

| F                 | Region   |  |  |  |  |  |  |  |
|-------------------|--|--|--|--|--|--|--|--|
| E                 | Branch   |  |  |  |  |  |  |  |
| L                 | ender#   | Lender Signature   |  |  |  |  |  |  |
| 5                 | Secondary #  | Secondary Signature  |  |  |  |  |  |  |
|                   | Approved Conditioned   | Denied O   |  |  |  |  |  |  |
|                   | Amount \$RateTerm  | Reasons  |  |  |  |  |  |  |
|                   | 1st Pmt Date   |  |  |  |  |  |  |  |
|                   | Fixed Variable Single Pay Balloon  |  |  |  |  |  |  |  |
|                   | Autopay Y N  |  |  |  |  |  |  |  |
|                   | Pmt Coupons Y N  |  |  |  |  |  |  |  |
|                   |  | *After verbal notification to applicant, forward application for retention |  |  |  |  |  |  |
|                   | Collateral Description   | Value \$   |  |  |  |  |  |  |
|                   |  | Source of Valuation  |  |  |  |  |  |  |
|                   | Auto VIN   | Appraisal  |  |  |  |  |  |  |
|                   | Mileage  | Nada   |  |  |  |  |  |  |
|                   | Ins Co and Agent   | Black-book   |  |  |  |  |  |  |
|                   |  | Other  |  |  |  |  |  |  |
|                   | Disbursements  | Income Verification:   |  |  |  |  |  |  |
|                   | Payable to:  |  |  |  |  |  |  |  |
|                   | <u> </u>   | Paystub Y N  |  |  |  |  |  |  |
|                   | \$   | Taxes Y N  |  |  |  |  |  |  |
|                   | \$   | Other Y N  |  |  |  |  |  |  |
|                   | \$   |  |  |  |  |  |  |  |
|                   | Comments/Verifications   |  |  |  |  |  |  |  |
|                   |  |  |  |  |  |  |  |  |
|                   |  |  |  |  |  |  |  |  |
| For Bank Use Only |  |  |  |  |  |  |  |  |
|                   | In Person Application: Oral disclosure given, and written notification delivered.  |  |  |  |  |  |  |  |
|                   | Telephone Application: Oral disclosure given and written (with return envelope)    | mailed within three (3) business days of receipt of application.           |  |  |  |  |  |  |
|                   | Mail Application: Written notification (with return envelope) mailed to address of | on application within three (3) business days of receipt of application.   |  |  |  |  |  |  |
| Bar               | ık Employee Signature:   | Date:  |  |  |  |  |  |  |



4740 Kingsway Dr. | Indianapolis, IN 46205 317.466.1000 | 317.466.2000 fax

3215 E. Thompson Rd. | Indianapolis, IN 46227 317.782.8888 | 317.466.2000 fax eastersealscrossroads.org

Purpose: To change the way the world defines and views disability by making profound, positive differences in people's lives every day

NOTICE OF PRIVACY PRACTICES

(45 CFR 164.520(a))

Effective Date: April 2, 2018

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

If you have any questions about this Notice, please contact:

Privacy Officer | Phone 317.466.1000

#### WHO WILL FOLLOW THIS NOTICE

This Notice describes our practices and that of:

- Any health care professional authorized to enter information into your record.
- All departments and units of Easterseals Crossroads.
- Any member or volunteer group we allow to help you at Easterseals Crossroads.
- All employees, staff and other personnel of Easterseals Crossroads.
- All these entities, sites and locations follow terms of this Notice. In addition, these entities, sites and locations may share medical information with each other for treatment, payment or Easterseals Crossroads operations purposes described in this Notice.

#### **OUR PLEDGE REGARDING MEDICAL INFORMATION**

We understand that medical information about you and your health is personal. We are committed to protecting medical information about you. We create a record of the care and services you receive at Easterseals Crossroads. We need this record to provide you with quality care and to comply with certain legal requirements. This Notice applies to all of the records of your care generated by Easterseals Crossroads. Other Health Care Rehabilitation Facilities may have different policies or Notices regarding use and disclosure of your medical information.

This Notice will tell you about the ways in which we may use and disclose medical information about you. We also describe your rights and certain obligations we have regarding the use and disclosure of medical information. We are required by law to:

- make sure that medical information that identifies you is kept private
- give you this Notice of our legal duties and privacy practices with respect to medical information about you
- follow the terms of the Notice that is currently in effect

## HOW ARE WE REQUIRED BY LAW TO DISCLOSE MEDICAL INFORMATION ABOUT YOU

As Required By Law. We will disclose medical information about you when required to do so by federal, state or local

To Avert a Serious Threat to Health or Safety. We will use and disclose medical information about you when we have a "Duty to Report" under state or federal law; because we believe that it is necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.

<u>Public Health Risks.</u> We will disclose medical information about you for public health reporting required by federal or state law. These activities generally include the following:

- to prevent or control disease, injury or disabilityto report births and deaths
- to report a child abuse or neglect
- to report reactions to medications or problems with products
- ) to notify people of recalls of products they may be using

- to notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition
- to notify the appropriate government authority if we believe a Consumer has been a victim of abuse, neglect or domestic violence. We will only make this disclosure if you agree or when required or authorized by law.

Health Oversight Activities. We will disclose medical information as required by law to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections and licensure. These activities are necessary for the government to monitor the health care system, government programs and compliance with civil rights laws.

<u>Lawsuits and Disputes.</u> If you are involved in a lawsuit or a dispute, we will disclose medical information about you when properly ordered to do so by a court.

<u>Law Enforcement.</u> We will release medical information if asked to do so by a law enforcement official and if permitted by law:

- In response to a court order
- If required by state or federal law
- To identify or locate a suspect, fugitive, material witness or missing person
- About the victim of a crime if, under certain circumstances, we are unable to obtain the person's agreement
- About a death we believe may be the result of criminal conduct
- About criminal conduct at a Easterseals Crossroads facility
- In emergency circumstances to report a crime, the location of the crime or victims, or the identity, description or location of the person who committed the crime

Protective Services for the President and Others. We will disclose medical information about you to authorized federal officials so they may provide protection to the President, other authorized persons or foreign heads of state or conduct special investigations.

# HOW WE MAY USE AND DISCLOSE MEDICAL INFORMATION ABOUT YOU

The following categories describe different ways that we use and disclose medical information. For each category of uses or disclosures we will explain what we mean and try to give some examples. Not every use or disclosure in a category will be listed. However, all the ways we are permitted to use and disclose information will fall within one of the categories.

For Treatment. We may use medical information about you to provide you with medical treatment or services. We may disclose medical information about you to doctors, psychologists, nurses, social workers, therapists, technicians, medical students or other Easterseals Crossroads personnel who are involved in taking care of you. Different departments of Easterseals Crossroads also may share medical information about you in order to coordinate the different things you need. We may also disclose medical information about you to people outside Easterseals Crossroads, such as other health care providers involved in providing medical treatment for you and to people who may be involved in your medical care, such as family members, clergy or others we use to provide services that are part of your care.

For Payment. We may use and disclose medical information about you so that the treatment and services you receive at Easterseals Crossroads, or other health care providers from whom you receive treatment, may be billed to, and payment may be collected from, you, an insurance company or a third party. For example, we may need to give your health plan information about treatment you received at Easterseals Crossroads so your health plan will pay us or reimburse you for your treatment. We may also tell your health plan about a treatment you are going to receive to obtain prior approval or to determine whether your plan will cover the treatment.

For Health Care Operations. We may use and disclose medical information about you for Easterseals Crossroads operations or to another health care provider or health plan, if you have a relationship with that health care provider or health plan. These uses and disclosures are necessary to run Easterseals Crossroads and make sure all of all consumers receive quality care. For example, we may use medical information to review our treatment and services and to evaluate the performance of our staff in caring for you. We may also combine medical information about many consumers to decide what additional services Easterseals Crossroads should offer, what services are not needed and whether certain new treatments are effective. We may also disclose information to doctors, social workers, therapists, nurses, psychologists, technicians, medical students and other personnel for review and learning purposes. We may also combine the medical information we have with medical information from other Health Care Rehabilitation Facilities to compare how we are doing and see where we can make improvements in the care and services we offer. We may remove information that identifies you from this set of medical information so others may use it to study health care and health care delivery without learning who the specific consumers are.

Appointment Reminders. We may use and disclose medical information to contact you as a reminder that you have an appointment for treatment or medical care at Easterseals Crossroads.

<u>Treatment Alternatives.</u> We may use and disclose medical information to tell you about or recommend possible treatment options or alternatives that may be of interest to you.

<u>Health-Related Benefits and Services.</u> We may use and disclose medical information to tell you about health-related benefits or services that may be of interest to you.

Fundraising Activities. We are a not-for-profit organization which depends upon support from the United Way, Foundations and our own fundraising efforts from individuals and corporations. If we provide information about our services, we will not release information regarding a specific individual without prior written approval from you unless it is to our Business Associates. If it is to our Business Associates, only demographic information and dates of service may be released. If you do not wish us to contact you regarding our fundraising efforts, you must notify the Privacy Officer, in writing.

Individuals Involved in Your Health Care or Payment for Your Care. If there is a friend or family member involved in your medical care, we may release certain limited information to them. We may also release information to someone who helps pay for your care. We may also disclose medical information about you to an entity assisting

**Research.** We occasionally engage in research. We may use or share your information for research, as permitted by

in a disaster relief effort so that your family can be notified

about your condition, status and location.

Marketing and Public Relations. In order for us to create public awareness and to generate referrals, we engage in a variety of marketing and public relations activities. If we provide information about our services, we will not release information regarding a specific individual without prior written approval from you. We may release protected health information to our Business Associates if they are assisting us with such communications. If you do not wish for us to contact you regarding these efforts, you must notify the Privacy Officer, in writing.

#### **SPECIAL SITUATIONS**

Organ and Tissue Donation. If you are an organ donor, we may release medical information to organizations that handle organ procurement or organ, eye or tissue transplantation or to an organ donation bank, as necessary to facilitate organ or tissue donation and transplantation.

<u>Military and Veterans.</u> If you are a member of the armed forces, we may release medical information about you as required by military command authorities. We may also

release medical information about foreign military personnel to the appropriate foreign military authority.

#### Coroners, Medical Examiners and Funeral Directors.

We may release medical information to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or determine the cause of death. We may also release medical information about consumers of Easterseals Crossroads to funeral directors as necessary to carry out their duties.

National Security and Intelligence Activities. We may release medical information about you to authorized federal officials for intelligence, counterintelligence, and other national security activities authorized by law.

Inmates. If you are an inmate of a correctional institution or under the custody of a law enforcement official, we may release medical information about you to the correctional institution or law enforcement official. This release would be necessary (1) for the institution to provide you with health care or (2) to protect your health and safety or health and safety of others or (3) for the safety and security of the correctional institution.

# YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU

You have the following rights regarding medical information we maintain about you:

<u>Right to Inspect and Copy.</u> You have the right to inspect and copy medical information that may be used to make decisions about your care. Usually, this includes medical and billing records, but does not include psychotherapy notes.

To inspect and copy medical information that may be used to make decisions about you, you must submit your request in writing to the Privacy Officer. If you request a copy of the information, we may charge a fee for the costs of copying, mailing or other supplies associated with your request.

We may deny your request to inspect and copy in certain very limited circumstances. If you are denied access to medical information, under some circumstances you may request that the denial be reviewed. Another licensed health care professional chosen by Easterseals Crossroads will review your request and the denial. The person conducting the review will not be the person who denied your request. We will comply with the outcome of the review.

Right to Amend. If you feel that medical information that we have about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by or for Easterseals Crossroads.

To request an amendment, your request must be made in writing and submitted to the Privacy Officer. In addition, you must provide a reason that supports your request.

We may deny your request for an amendment if it is not in writing or does not include a reason to support your request. In addition, we may deny your request if you ask us to amend information that:

- Was not created by us, unless the person or entity that created the information is no longer available to make the amendment
- J Is not part of the medical information kept by or for our facility
- J Is not part of the information which you would be permitted to inspect and copy
- ) Is accurate and complete

Right to an Accounting of Disclosures. You have the right to request an "Accounting of Disclosures." This is a list of the disclosures we made of medical information about you.

To request this list or accounting of disclosures, you must submit your request in writing to the Privacy Officer. Your request must state a time period which may not be longer than 6 years and may not include dates before February 26, 2003. Your request should indicate in what form you want the list (for example, on paper, electronically). The first list you request within a 12 month period is free. For additional lists, we may charge you for the costs of providing the list. We will notify you of the cost involved and you may choose to withdraw or modify your request at that time before any costs are incurred.

Right to Request Restrictions. You have the right to request a restriction or limitation on the medical information we use or disclose about you for treatment, payment or health care operations. You also have the right to request a limit on the medical information we disclose about you to someone who is involved in your care or the payment for your care, like a family member or friend. For example, you could ask that we not use or disclose information about a specific treatment session you had.

**We are not required to agree to your request.** If we do agree, we will comply with your request unless the information is needed to provide you emergency treatment.

To request restrictions, you must make your request in writing to the Privacy Officer. In your request, you must tell us (1) what information you want to limit, (2) whether you want to limit our use, disclosure or both and (3) to whom you want the limits to apply, for example, disclosures to your spouse.

Right to Request Confidential Communications. You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that we only contact you at work or by mail.

To request confidential communications, you must make your request in writing to the Privacy Officer. We will not ask you the reason for your request. We will accommodate all reasonable requests. Your request must specify how or where you wish to be contacted.

Right to a Paper Copy of This Notice. You have the right to a paper copy of this Notice. You may ask us to give you a copy of this Notice at any time. Even if you have agreed to receive this Notice electronically, you are still entitled to a paper copy of this Notice.

You may obtain a copy of this Notice at our website, eastersealscrossroads.org.

To obtain a paper copy of this Notice, request one in writing from the Privacy Officer or from an admissions specialist.

#### CHANGES TO THIS NOTICE

We reserve the right to change this Notice. We reserve the right to make the revised or changed Notice effective for medical information we already have about you as well as any information we receive in the future. We will post a copy of the current Notice in each of our facilities. The Notice will contain on the first page, in the top right-hand corner, the effective date. In addition, upon admission to Easterseals Crossroads for treatment or any other service, we will offer you a copy of our current Notice.

#### COMPLAINTS

If you believe your privacy rights have been violated, you may file a complaint with Easterseals Crossroads or with the Secretary of the Department of Health and Human Services. To file a complaint with Easterseals Crossroads, contact the Privacy Officer at (317) 466-1000. All complaints must be submitted in writing.

You will not be penalized for filing a complaint.

#### OTHER USES OF MEDICAL INFORMATION.

Other uses and disclosures of medical information not covered by this Notice or the laws that apply to us will be made only with your written permission. If you provide us permission to use or disclose medical information about you, you may revoke that permission, in writing, at any time. If you revoke your permission, we will no longer use or disclose medical information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your permission, and that we are required to retain our records of the care that we provided to you.



# indata project

# **Easterseals Crossroads Acknowledgment** of Receipt of Notice of Privacy Practices:

I have been offered, read, or received a copy of the Crossroads' Notice of Privacy Practices. I understand and am aware of the health information being released about me and further understand my rights regarding my health information. I further understand that if I have additional questions or concerns, I may contact: Wade Wingler, Privacy Officer, at Phone 317-466-1000.

| Consumer Signatu | re: |      |
|------------------|-----|------|
| Printed Name:    |     | <br> |
| Date:            |     |      |